



Morse Lumber
340 West Main Street
Rochester, New York 14608
(585) 328-1400

Morse Sash & Door
40 Jarley Road
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(585) 475-1010

October 1, 2020

COVID-19 Communication

A Message to Our Customers:

As you all know, COVID-19 has had a profound impact on our country and our industry. Wm. B. Morse Lumber Co. has remained diligent in maintaining CDC recommended guidelines to ensure that while open for business, the safety of our employees, customers and vendors are top priority.

The impact of COVID-19 has drastically affected our supply chain. We have experienced unprecedented price increases, product deficits and significantly longer lead times. Our purchasers and sales staff have worked hard to make up for these deficits. We believe clear and concise communication is fundamental in navigating this frustrating time for all.

Below are protocols we have in place:

- Requiring employees who are ill to stay home, or after contact with a person who tests positive for COVID-19. We will also send employees home who exhibit symptoms while at work.
- Employees and Customers are required to wear a face mask in our buildings when a 6' distance can't be maintained.
- Hand sanitizer stations conveniently placed throughout each of our facilities.
- Social Distancing.
- Encouraging employees to wash/sanitize their hands often.
- Limited in-person company meetings.
- Cleaning products readily available for personal workstations, as well as common areas.
- Showroom displays sanitized after each customer visit.

Hours of Operation will remain the same for both locations until further notice.

- Monday- Friday- 7:00am-4:00pm
- Saturdays & Sundays- Closed.

We thank you for your continued business throughout this entire pandemic. We look forward to a better 2021 with you all!

Morse Lumber: 585.328.1400 | Morse Sash & Door: 585.475.1010 | www.morselumber.com